

DE-CIX INTERCONNECTIONFLEX TECHNICAL SERVICE DESCRIPTION

I. GENERAL PROVISIONS

1. Overview, scope of application

- 1.1 This document contains the Technical Service Description (TSD) for the InterconnectionFLEX product. This TSD is part of the DE-CIX contractual framework.
- 1.2 This TSD shall apply only to the InterconnectionFLEX product. The InterconnectionFLEX product may, however, be a prerequisite for other DE-CIX services. This document contains only technical specifications and documentation. Please consult the InterconnectionFLEX Special Service Level Agreement (Special SLA) for service levels.
- 1.3 InterconnectionFLEX is a commercial bundle of DE-CIX services. Included services are listed in the InterconnectionFLEX Special SLA.
- 1.4 Availability of services may vary by DE-CIX location. InterconnectionFLEX is available in a specific DE-CIX location or in predefined combinations of DE-CIX locations (InterconnectionFLEX regions). It is available in certain capacity steps, and associated to one DE-CIX location. In the case of regions, remote services are included from this location within the defined region.
- 1.5 The customer is allowed to book unlimited InterconnectionFLEX DE-CIX services up to the total capacity bought with InterconnectionFLEX. The total capacity of all InterconnectionFLEX DE-CIX Services may not be greater than the InterconnectionFLEX capacity.
- 1.6 For technical details of the DE-CIX services included in InterconnectionFLEX please consult the Technical Service Descriptions of included services as listed in the Special SLA (available for download on www.de-cix.net).
- 1.7 To support implementation and configuration, InterconnectionFLEX includes full access to the DE-CIX Academy program. In addition, predefined consulting packages tailored to customer needs are available on request.

2. **Amendment**

This document may be revised and amended at any time according to the provisions of the DE-CIX Agreement.